EDEN COURT
FRIENDS
Eden Court Friends Advisory Group

Feedback Form

Please complete this form to give us feedback on your visits to Eden Court. We would appreciate it if you could as be specific as possible, for example giving staff names where appropriate. We like to pass on positive coments as well as act on any issues raised.

Name **Date**

Event

Venue (please circle)

Empire OneTouch Playhouse La Scala

Jim Love Studio Studio 2 Restaurant/Cafe Bar

Bishop's Palace

Why did you choose to see this event?

- ❑ Read a review (please specify) _____
- ❑ Word of mouth
- ❑ Eden Court brochure
- ❑ Eden Court Website
- ❑ Mailing
- ❑ Like the actors/company
- ❑ Other (please specify) _____

About the Event

How much did you enjoy the event? (please circle)

Very Poor Excellent

1 2 3 4 5

Would you like to see more of this type of event? (please circle)

Yes Maybe No

Do you have any comments on the show?

About Eden Court

Arrival

Please rate Eden Court's overall outside area (please circle)

Very Poor Excellent

1 2 3 4 5

How did you buy your tickets (please tick)

- ❑ Eden Court website
- ❑ Telephone
- ❑ In person at the Box Office
- ❑ In person at the Eastgate Centre pod

Please rate your experience (please circle)

Very Poor Excellent

1 2 3 4 5

Do you have any comments on your arrival at Eden Court? (car parking, convenience of access, tidyness)

How was your experience of buying your tickets? (efficiency, speed, helpfulness, knowledge)

Front of House

Please rate our front of house staff (ushers, house managers (please circle)

Very Poor Excellent

1 2 3 4 5

How was your experience of our front of house staff? (efficiency, speed, helpfulness, knowledge)

Please continue overleaf ....

EDEN COURT

Restaurant

Please rate restaurant staff (please circle)

Very Poor Excellent

1 2 3 4 5

Please rate meal (please circle)

Very Poor Excellent

1 2 3 4 5

Please rate restaurant area (please circle)

Very Poor Excellent

1 2 3 4 5

What standard of service did you experience? (speed, friendliness, smartness)

Do you have a comment on your meal? (quality, value)

Do you have any comments on the restaurant area? (ambiance, comfort, appearance)

Bar

Please rate bar staff (please circle)

Very Poor Excellent

1 2 3 4 5

Please rate bar snacks or drinks (please circle)

Very Poor Excellent

1 2 3 4 5

Please rate bar area (please circle)

Very Poor Excellent

1 2 3 4 5

What standard of service did you experience? (speed, efficiency, sufficient staff)

Do you have a comment to make about food or drink?

Did you find the bar area comfortable? (ambiance, appearance)

Toilets

Please rate toilet facilites (please circle)

Very Poor Excellent

1 2 3 4 5

Do you have any comments on the toilets? (cleanliness, appearance, sufficient facilities)

Performance Venue

Please rate venue (please circle)

Very Poor Excellent

1 2 3 4 5

Do you have any comments on the event venue? (comfort, cleanliness)

Overall

Please rate youroverall experience (please circle)

Very Poor Excellent

1 2 3 4 5

Do you have any other comments on your experience at Eden Court?

Please send this form to Aelish O'Rourke:
Eden Court Friends, Eden Court, Bishops Road, Inverness IV3 5SA
ao'rourke@eden-court.co.uk
within two weeks of attending the event, thank you.